

Argent Health and Safety Case Study

Client: Argent Health and Safety
URL: www.argenthands.co.uk
Solution: Consecutive Interpretation

Integrated Japanese Language Solutions

Integrated language solutions are the broad range of Japanese language skill sets, across multiple disciplines, which we bring to bear on your Japanese marketing projects.

Solutions for the Argent Health and Safety engagement include:

Professional Japanese Interpretation

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Summary

Argent Health & Safety is a division of Argent Risk Management Solutions Limited, a company registered in England and Wales.

Argent Health & Safety, a market leading organization, focuses on the provision of Health and Safety audits for **travel agents and tour operators**. The company has developed a unique database holding audit data on over 40,000 hotels and resorts, with advisors travel the globe, assisting clients in maintaining high levels of safety for their customers.

Argent Health & Safety contacted **SAECULII [Interpretation Service Japan, Tokyo](#)** for English to Japanese interpretation assistance during their audit of the health and safety policies of numerous luxury hotels in Tokyo, Japan.



Thank you for your help and efficiency.

“Thank you for your help and efficiency. I was given some ridiculous quotes when I first started looking and whilst grateful that yours was cheaper and I liked the tone of your first re:mail, I was concerned that perhaps the type of work we do may be a real challenge to someone who had not worked in the world of H&S. I will definitely recommend your business to anyone else who needs this sort of help and if there is anywhere I can put my comments on your website please let me know.”

Cathy Dwyer
(Argent Health & Safety, London)

Challenging Work – Developing The Right Skill Sets & Experience

The luxury hotels included in the audit are located in central Tokyo.

Argent Health and Safety needed interpreters to help their auditor with the meeting of the “hotelier and then accompany the auditor on an inspection tour of facilities asking the Japanese hotelier to clarify any necessary points on the fire safety arrangements in the hotel.”

Of primary concern to Argent Health and Safety was the need for a team of native Japanese interpreters with a *very specific set of professional skills and experiences to meet the challenging type of work typical in the world of H&S.*

Naturally, Cathy, already aware of our reputation for delivering quality Japanese language solutions, hired SAECULII. That is, regardless of the type of work you do, we **guarantee** that if we accept your project, only native, professional Japanese & English interpreters with the right skill sets and experience are assigned to your engagements to ensure you get the level of quality we promise.

Oh, and that’s a **100% Money Back Guarantee**



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Professional Japanese Interpretation Solutions

The consecutive interpretation solution implemented by SAECULII [Japanese Interpretation Services](#) (Japan, Tokyo) required the development of a team of native Japanese interpreters with a very specific set of professional skills and experience.

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Clearly, selecting native Japanese professionals with the *right skills and experience was critical.*

However, our approach to team building is extremely thorough, so we were confident of meeting the requirements for the project set by Argent Health and Safety.

We analyzed several hundred records of pre-qualified professionals in our proprietary database and, after several rounds of interviews, reduced the pool of potential team members to half a dozen.

Then, after a further round of grueling and intense one-on-one interviews, we were ready to introduce our team to the folks at Argent.

The result is...

Complete satisfaction -- A client willing to *recommend our services without reservation.*

What can **SAECULII** do for you? *You Tell Us.*

CONTACT

[Japanese Interpretation Services](#)

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